

The MGH Healthy Lifestyle Program: Scaling Lifestyle Medicine Virtual Group Visits

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Disclosure Statement

Individuals in control of content have disclosed the following relationships with ineligible companies:

• Rohit Moghe, PharmD, MSPH: Member, Speaker's Bureau – Novo Nordisk (Role: LM2023 Planning Committee member)

All of the relevant financial relationships have been mitigated. The remaining course director(s), planner(s), faculty, and reviewer(s) of this activity have no relevant relationships with ineligible companies to disclose.



Learning Objectives

- Define common hurdles faced when starting and growing a lifestyle medicine clinical program.
- List key features of lifestyle medicine virtual group visit programming.
- Describe next steps that can be taken to initiate lifestyle medicine virtual group visits.



Origins of the MGH Healthy Lifestyle Program





Why I chose Lifestyle Medicine

Cause of Death	No. of Deaths	Death Rate per 100 000 Population		
Heart disease	710 760	258.2		
Malignant neoplasm	553 091	200.9		
Cerebrovascular disease	167 661	60.9		
Chronic lower respiratory tract disease	122 009	44.3		
Unintentional injuries	97 900	35.6		
Diabetes mellitus	69 301	25.2		
Influenza and pneumonia	65 313	23.7		
Alzheimer disease	49 558	18		
Nephritis, nephrotic syndrome, and nephrosis	37 251	13.5		
Septicemia	31 224	11.3		
Other	499 283	181.4		
Total	2 403 351	873.1		



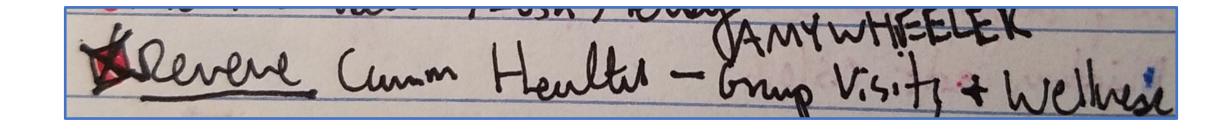
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How I chose Lifestyle Medicine







MGH Revere: CORE Health





CORE Health Tips Sheet to Address Several Barriers to Weight Loss

MOTIVATION:

You don't have to be extremely motivated to make changes to your diet and exercise – if you are, great! If you are dissatisfied with your current weight and level of physical conditioning, there are likely small areas you could change that would add real value to your efforts and impact your health in a positive way without being too burdensome.

FOOD:

If you are eating breakfast 7 days a week -- excellent! Breakfast 7 days a week is ideal -- even if just a banana or a low-fat yogurt.

Start eating breakfast more often if you don't eat breakfast every morning -- to avoid slowing down your metabolism. Try to eat meals at regular times.

Think about smaller meals with frequent small snacks in between your meals. Skipping meals or leaving large gaps of time between meals may lead you to eat larger amounts of food the next time you eat.

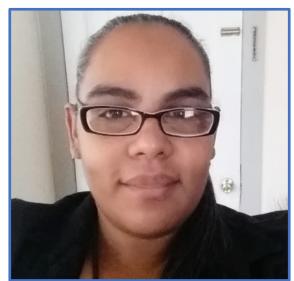


MGH Revere: CORE Health













MGH Revere: CORE Health (2019-2020)



COREHEALTH

WELCOME

Our mission is to bridge gaps between traditional medicine and healthy lifestyles so that good health is just a fact of life.

- Physician experts lead 1½ hour group visits. Learn how to transform your health!
- □ No referral needed.
- ☐ Come to one group visit or come to all!
- ☐ Billable to most insurance, co-pays may apply.

To schedule a group visit today call The Wellness Center at 781-485-6400 or Revere Adult Medicine at 781-485-6300.

Revised on 12/30/19

AVAILABLE GROUP VISITS

All visits are 1½ hours

LO SE WEIGHT

Want to lose weight and get healthier? Monthly groups visits will inspire you to eat healthy, enjoy exercising, and more!

LOWER BLOOD PRESSURE

Do you have high blood pressure? Do you want to achieve better heart health? This is just the opportunity for you!

SLEEP BETTER

Do you wake up tired? Do you have trouble sleeping through the night? It's time to get the rest you need!

DECREASE STRESS

Want to lower your stress? Learn healthy coping skills, mind-body techniques, and morel.

DIABETES CARE

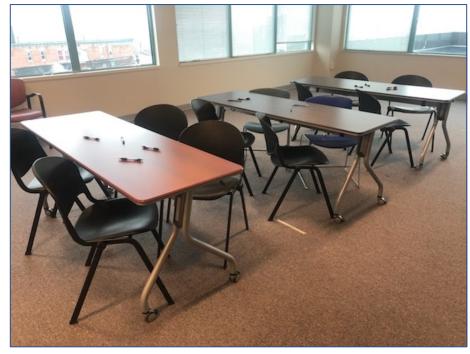
Do you or a family member have diabetes?
Do you want to lower your blood sugar
without increasing medication? Learn how
to lower it and take control!



MGH Revere: CORE Health (2019-2020)

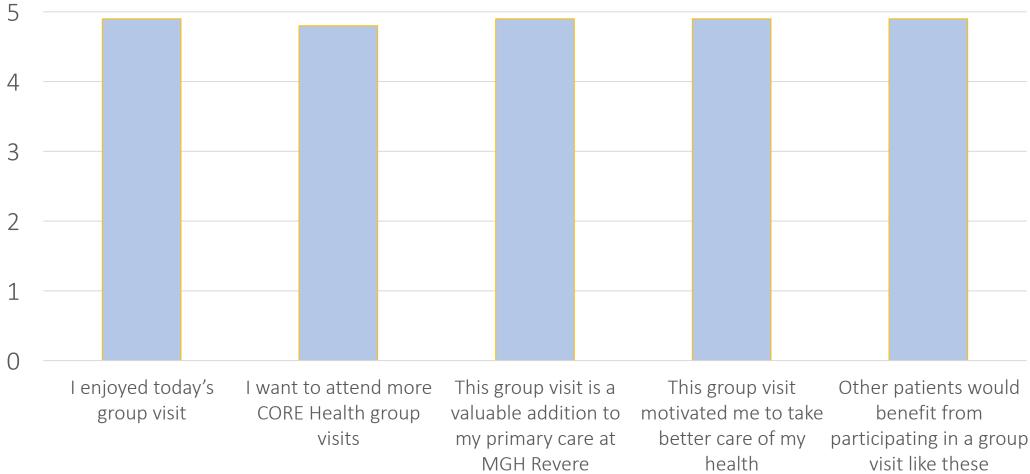








MGH Revere: CORE Health (2019-2020) Patient Feedback (n=171)





MGH Revere: CORE Health Obstacles









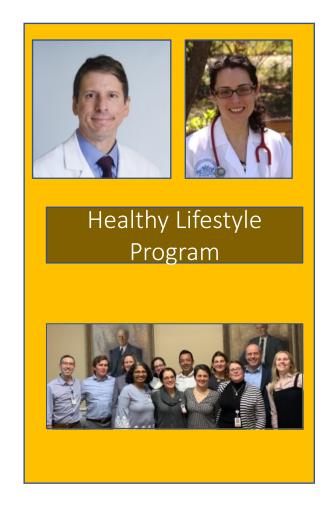
WHERE'S THE EVIDENCE?



SHOW ME THE MONEY



Turning Obstacles into Opportunities 2019-2020









Growing the MGH Healthy Lifestyle Program



MGH Healthy Lifestyle Program Vision Statement



Establish the practice of healthy lifestyle as the standard of care for the prevention and treatment of chronic disease.





Snapshot from LM2021



Lifestyle Medicine Virtual Group Visits at MGH Primary Care

Jacob Mirsky MD MA

Medical Director, Division of General Internal Medicine Healthy Lifestyle Program Massachusetts General Hospital and Harvard Medical School



Patient Centered, Value Based, Outcome Driven,







Developing Lifestyle Medicine Virtual Group Visits (LMVGVs)

Structure

4-10 patients in a Zoom room

1 physician facilitator + 1 medical assistant

60-minute visit

Benefits

Behavior change and healthy lifestyles

Target patient populations to reduce disparities

Private and secure

Billed as medical visit (incremental revenue)



LMVGVs

Higher patient engagement

Intensive Lifestyle Change Program

LMSMA Series with Health and Wellness Coaching

Periodic One-Time LMSMAs

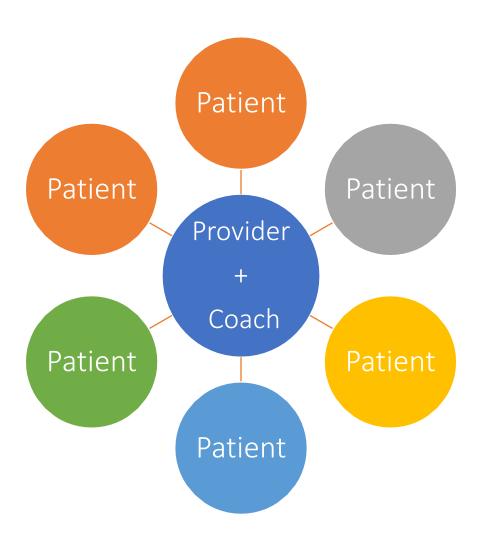
Periodic Ambulatory Care

Lifestyle Medicine

Lower patient engagement



LMVGVs







Transitioning to LMVGVs

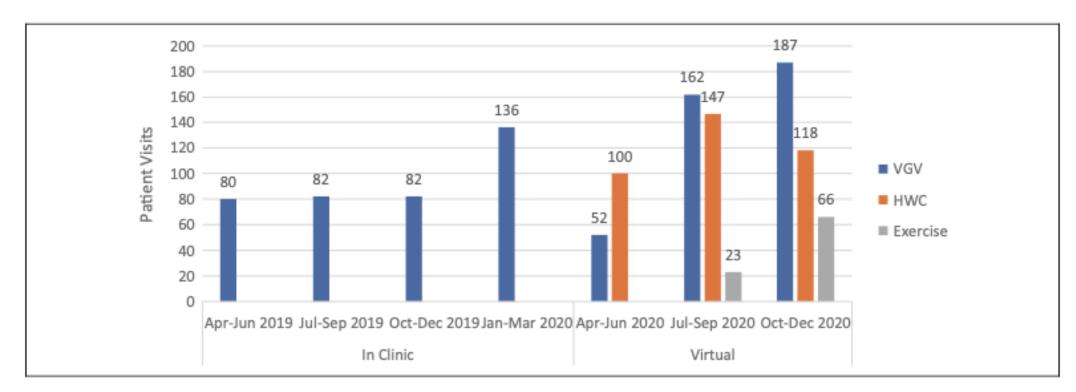


Figure 1. CORE Health Patient Volume. Quarterly totals represent the number of patient encounters for virtual group visits (VGV), with the health and wellness coach (HWC), and for exercise classes (Exercise). CORE Health group visits in clinic were paused in March 2020 and restarted as VGVs in June 2020, HWC visits began in April 2020, and virtual exercise classes began in September 2020.



Transitioning to LMVGVs

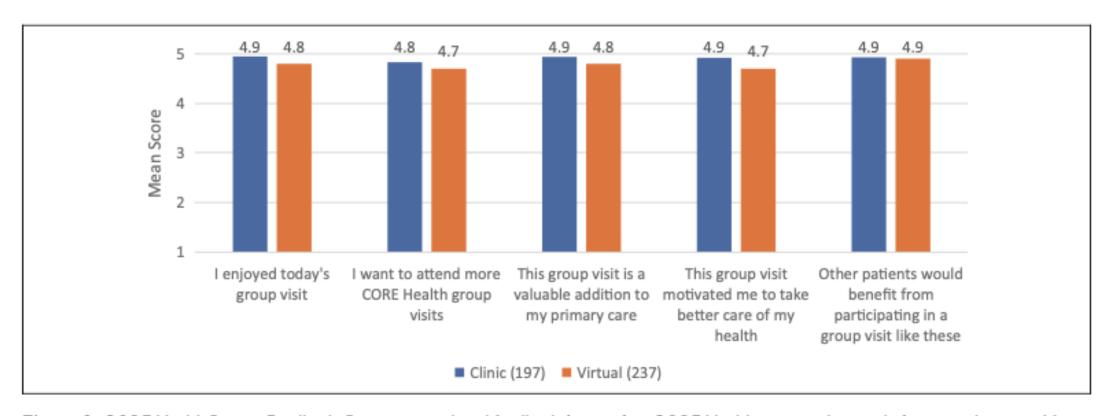
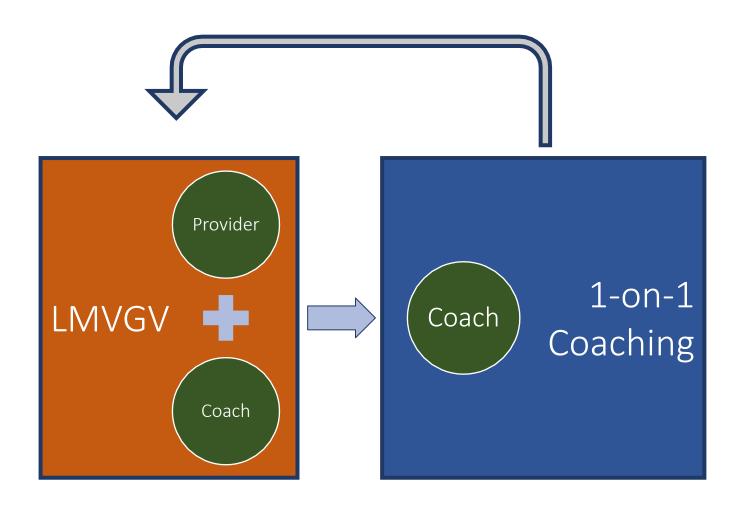


Figure 2. CORE Health Patient Feedback. Patients completed feedback forms after CORE Health visits in clinic and after virtual groups. Means were calculated for Likert scales responses for each question (I = strongly disagree; 5 = strongly agree).



MGH Healthy Lifestyle Program Model of Care





Expanding LMVGV Programming MGH Primary Care



Hypertension 4-part series

Pre-diabetes & Diabetes 4-part series

Brain Care 4-part series

Stress Reduction rotating series

Nutrition for Health rotation series

Culinary Medicine rotating series

Insomnia session

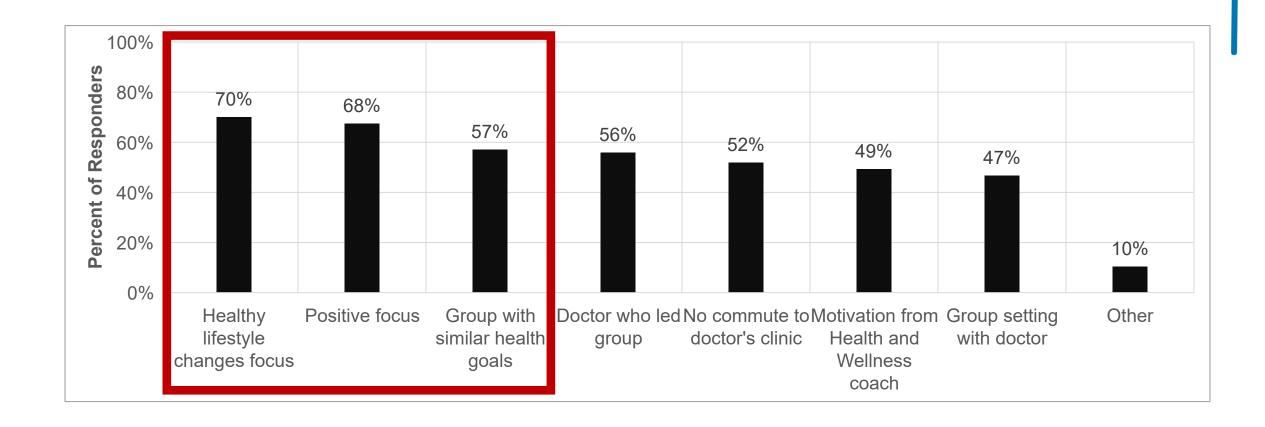


Research from the MGH Healthy Lifestyle Program





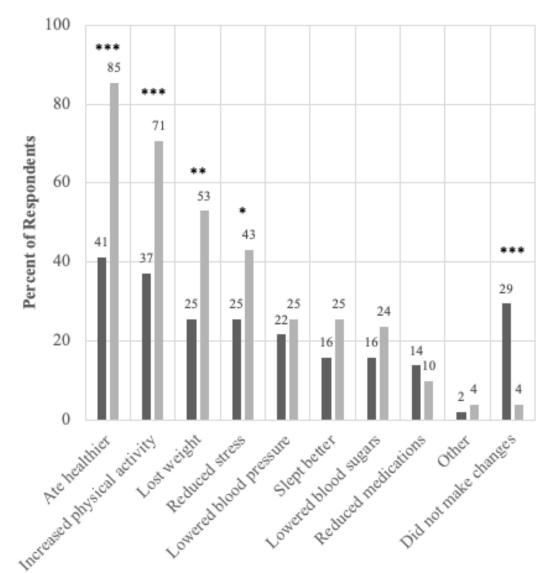
Motivations for Attending Additional LMVGVs





Health Benefits of Attending LMVGVs





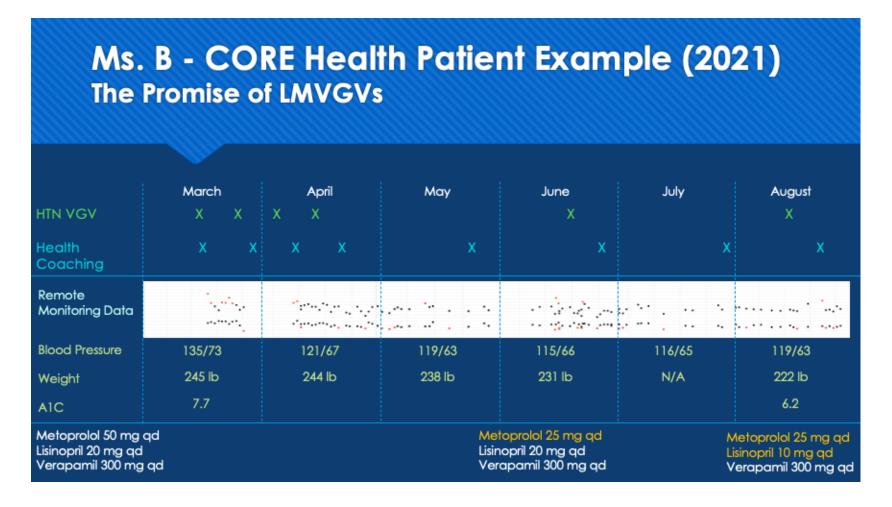
- 1-4 LMVGVs Attended (n=51)
- ■5+LMVGVs Attended (n=48)

Patient Experience of LMVGVs

LMVGVs Attended	Total		1-4		5+	
	N=99	100%	N=51	%	N=48	%
How did VGV compare to expectations?						
Worse	6	6.1	5	9.8	1	2.1
Same	26	26.3	22	43.1	4	8.3
Better	64	64.6	22	43.1	42	87.5
Recommend VGV to family or friends?						
No	4	4.0	3	5.9	1	2.1
Yes	92	92.9	45	88.2	47	97.9



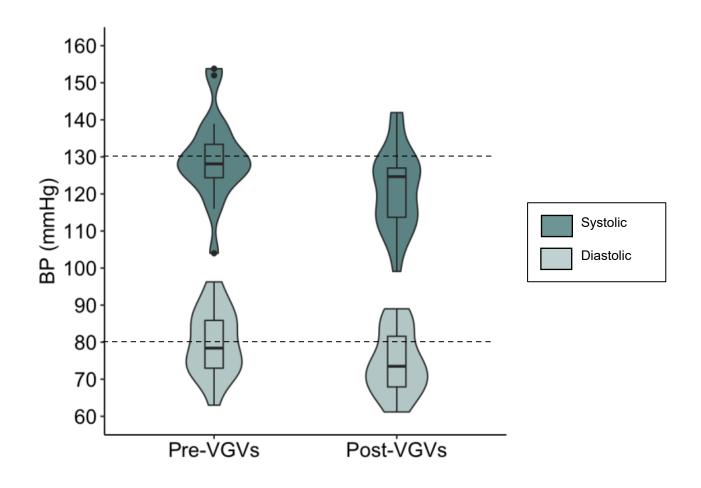
Exploring Hypertension LMVGVs





Hypertension LMVGVs Series

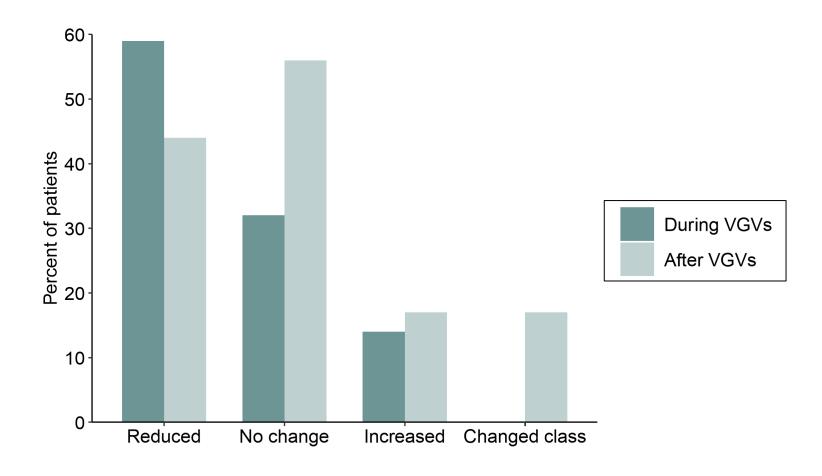






Hypertension LMVGVs Series







Scaling the MGH Healthy Lifestyle Program



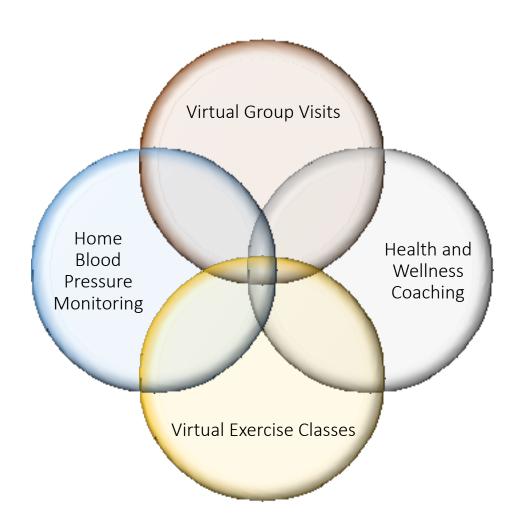


Building a LMVGV team





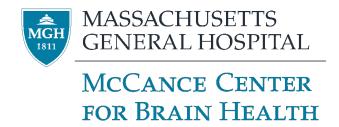
Grounding in Hypertension LMVGVs

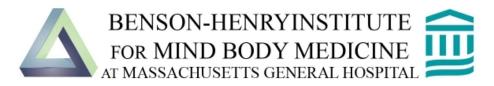




Unifying LMVGV Programming







Department of Nutrition and Food Services



MGH Healthy Lifestyle Program Recruitment

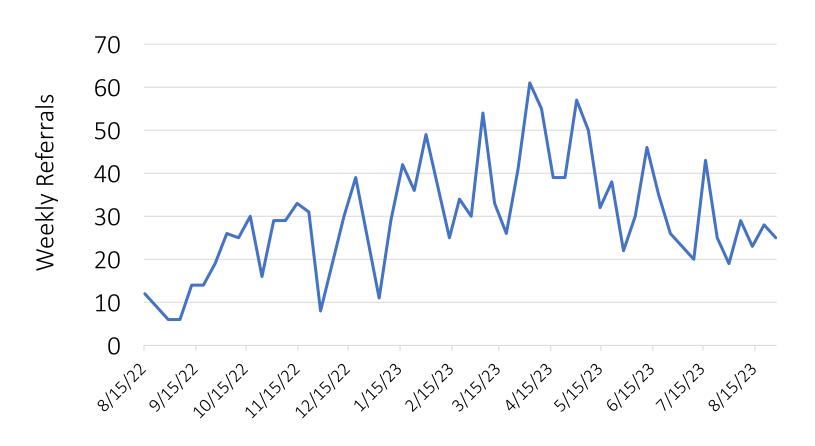


Ambulatory Ref	erral to MGH He	althy Lifesty	le Prog	ram				✓ Accept	X Can
Class:	Internal Ref 🔎	Internal Ref	ferral						
Referral:	Priority:	0	Ç	Within 3 days (urgent)	Within 2 weeks	Within 1 month	Elective		
	To provider:			,0 9					
	To prov spec:		٥						
Process Inst.:	patients with a p healthy behavio	orimary care p r change and	rovider medical	conducts a wide range of at MGH. In LMVGVs, pati conditions and 2) receive three months of free virt	ents are 1) educate e individual care fr	ed in a group settir om the provider le	ng about the cor ading the group	nnection between All patients who	
Reason for Ref	visits that are bi	lled to insuran	nce so s	nd patients must be phys tandard deductible and one BP Monitoring) 4-Part	onavment charges	will apply.			edical
				Ifulness (monthly rotating				,	
	Bra	in Care (Deme	entia/Str	roke Prevention) 4-Part S	eries 🗌 Insomnia	a 2-Part Series			
Preferred Lang	juage: Englis	h Spanish							
I/referring pro	vider would like to	be notified v	via In Ba	sket in the event an appo	intment cannot be	e scheduled for this	s patient:		
Show Additional	Order Details ⊌								
Next Required								✓ Accept	X Can



MGH Healthy Lifestyle Program LMVGVs Referrals (7/2022 - 8/2023)

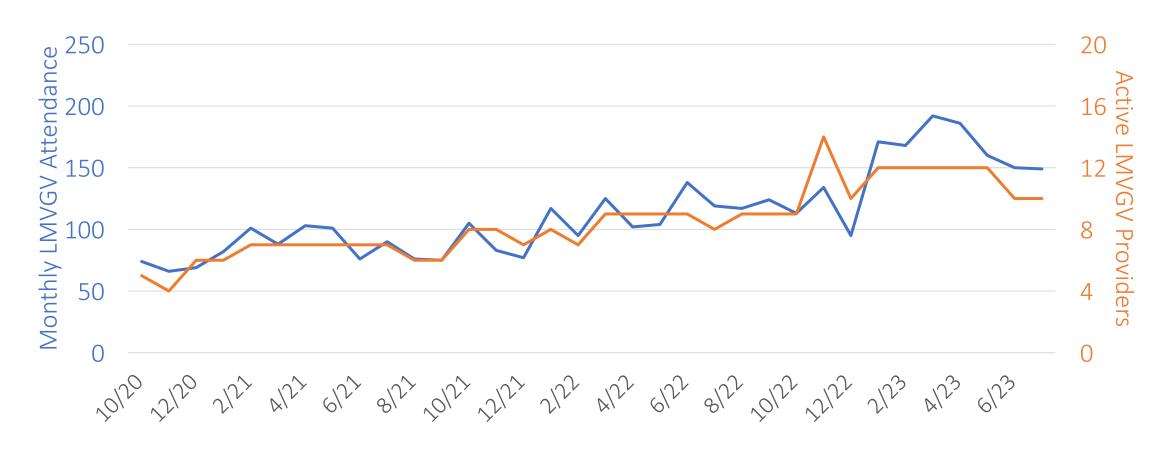




- 1643 referrals
- 160 referring providers



MGH Healthy Lifestyle Program LMVGVs Volume (10/2020 - 7/2023)







Expanding LMVGV Programming Department of Medicine

13	provid	ers	trai	ned
_	ρ 10 V 10		CIGI	1100

Cardiology	General cardiology (2020 -) Congestive heart failure (2022 -)			
Oncology	Cancer survivorship (2020-2023)			
Nephrology	Chronic kidney disease (2021 - 2022)			
Rheumatology	Gout (2023-)			
Pulmonology	COPD (2023 -)			
Geriatrics	Fall prevention (2023 -)			



Expanding Lifestyle Medicine

Virtual Exercise Classes

Free to all Mass General Brigham patients

	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	
9:00 AM	YOGA	MOVEMENT FUNDAMENTALS	QIGONG	STRENGTH/ TOTAL BODY	YOGA	Class duration: 45 min-1 hr No equipment necessary
11:00 AM	ellness ere	Cente	r Well Reve	ness (QIGONG	No prior experience necessary
12:00 PM	QIGONG	STRENGTH/ TOTAL BODY	YOGA	MOVEMENT FUNDAMENTALS	r W	leliness H Rever
5:00 PM	STRENGTH/ TOTAL BODY	nter V GH Re	MOVEMENT FUNDAMENTALS	s Cent		ellness Center
6:00 PM	MOVEMENT FUNDAMENTALS	Welln	STRENGTH/ TOTAL BODY	nter vere	also offers therapeutic massage & acupuncture services – please call to inquire.	
Wal	nacef	anter	Welln	ace Cal	nter	ne



Call to register: MGH Revere Wellness Center (781-485-6400)

Building Community





Disseminating news from the MGH Healthy Lifestyle Program







Lifestyle Medicine Virtual Group Visits at MGH Primary Care

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LM2021

Patient Centered. Value Based. Outcome Driven.





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Medical Director, MGH DGIM Healthy Lifestyle Program















ANNUAL PATIENT EXPERIENCE AWARDS

Team Awards



DGIM Healthy Lifestyle Program Team, Revere Health Center

The DGIM Healthy Lifestyle Program now supports 14 primary care providers who run Lifestyle Medicine Virtual Group Visits. Given positive patient feedback and increased demand, the program now offers 25-30 groups monthly. In addition to the group visits and a robust website, the team has worked hard to provide equitable and accessible care by offering coaching in English and Spanish and providing patients with iPads as well as education on how to use them to access virtual programming.



Office of Patient Experience



Takeaways from the MGH Healthy Lifestyle Program





Anticipate Challenges to Scaling LMVGVs

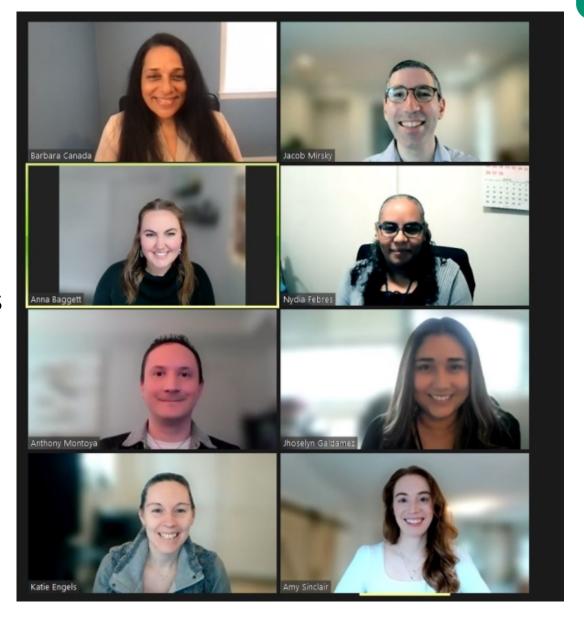
- 1. Cultures of "no": "How is this different from every other great idea?"
- 2. Teamwork makes the dream work: "Who is going to get you from Point A to B?"
- 3. Preciousness of clinician time: "Why is this worth it?"
- 4. Value-based world vs. fee-for-service world: "Will this pay for itself?"
- 5. Recruitment: "Will patients even come?"
- Outcomes assessment: "But does it work?"



Value of teamwork

Plus:

- 16 primary care providers
- 13 medical specialists
- DGIM/DOM leadership
- Countless administrators





Value of LMVGVs









GUIDELINE-DRIVEN CARE



PROVIDER JOY



INCREASED ACCESS



INCREMENTAL REVENUE





Thank you!

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